



OPACKGROUP
the **sustainable** innovator

PRIVACY STATEMENT OF OPACKGROUP

General:

Oerlemans Packaging BV, Kleibergsestraat 4, 4265 GB Genderen, and its affiliated companies Oerlemans Plastics BV in Genderen, Plasthill BV in Hillegom, Fardem Packaging BV in Edam, Oosterwoldense Plastic Industrie BV in Oosterwolde, Perfon BV in Goor, Flexpak Transparant Verpakingsindustrie BV in Geldermalsen, Verpakingsindustrie Stempher B.V. in Rijssen and Opack Holding BV in Erp are responsible for processing personal data as set out in this Privacy Statement.

Contact data:

Tel: (0416) 358100 Email: info@opackgroup.com Website: www.opackgroup.com
Ms Carin van Herwijnen, Data Protection Officer of OPACKGROUP. She can be contacted at info@opackgroup.com

Personal data we process

OPACKGROUP processes your personal data because you make use of our services and/or because you provide your data to us.

Below is a list of the personal data we process:

- First and last name;
 - Position (where provided by you);
 - Sex;
 - Address details;
 - Telephone number;
 - Email address;
 - IP address (via programs linked to the website);
 - Other personal data you actively provide, for example by creating a profile on this website, in correspondence and by telephone;
 - Location data (via programs linked to the website);
 - Data about your activities on this website (via programs linked to the website);
 - Data about your surfing behaviour across different websites (via programs linked to the website). For more information on the data we collect about you, please refer to our Cookie Statement further down in this document;
 - Internet browser and device type (via programs linked to the website);
 - Bank account number (where provided by you);
 - OPACKGROUP analyses your behaviour on the website in order to improve the website and tailor the products and services offered to your preferences (via programs linked to the website). For more information on the data we collect about you, please refer to our Cookie Statement further down in this document.
- OPACKGROUP does not process any special or sensitive personal data. Our website/service does not intend to collect data about website visitors younger than 16.

Oerlemans Packaging B.V.
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BTW NL004664504B01

Op al onze offertes, op alle opdrachten aan ons en op alle met ons gesloten overeenkomsten zijn toepasselijk de algemene verkoop-, leverings- en betalingsvoorwaarden van de NRK Folie 2017, gedeponeerd bij de griffie van de Rechtbank Den Haag en ingeschreven onder nummer 40/2017 en gepubliceerd op onze website opackgroup.com.

members  OPACKGROUP



Fardem Packaging



FLEXPAK

 oerlemansplastics



Perfon



 Stempher

Use of your data

OPACKGROUP processes your personal data for the following purposes:

- Sending our newsletter and/or magazine etc. to customers and third parties
- Being able to contact you by telephone, email or otherwise where such is necessary in order to perform our services;
- Informing you about any changes to our services and products;
- Delivering goods and services to you;
- Sending your invoices and dealing with your payment;
- Inviting you to meetings, symposiums and events, exhibitions and seminars, etc.

Legal grounds for processing your data

a) Data processing is necessary for the implementation of the agreement between you and OPACKGROUP

A large part of the personal data about you that we process is processed because this is necessary for the implementation of your agreement with OPACKGROUP. This personal data is necessary, for example, in order to be able to supply the products you have ordered.

b) Data processing is necessary for the fulfilment of a legal obligation of OPACKGROUP

OPACKGROUP has to comply with a number of laws. Under these regulations we are obliged to process specific personal data about you. For the same reason, we may have to pass on your data to third parties. This may be the case, for example, because we have to pay our tax liability.

c) Data processing is necessary for representing the legitimate interests of OPACKGROUP

We would like to offer you the best possible service. To be able to do so, we process your personal data. This applies to, for example, sending the newsletter, visiting our website and promoting our social media channels. We will always consider your privacy interest, and your data will be stored anonymised whenever possible.

d) You have given express consent for data processing

In all other respects, we will only use your data with your express consent.

Automated decision-making

OPACKGROUP does not make any decisions on the basis of automatically processed data about matters that can have (considerable) consequences for individuals.

For how long is your data stored?

OPACKGROUP does not store your data any longer than is strictly necessary to achieve the purposes for which your data has been gathered. This means that we store the data for the duration of your relationship with OPACKGROUP. The financial and administrative data is stored for the legally required period.

Joint database

OPACKGROUP processes your personal data in a joint database it shares with the other companies affiliated to the Group. A rule has been drawn up for this purpose, in which the responsibilities and obligations with regard to security and confidentiality, among other things, are described.

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Sharing personal data with third parties

OPACKGROUP will share your personal data with third parties if this is necessary for the implementation of the agreement and in order to comply with any legal obligation. These third parties include:

- Public authorities, if such is required under a statutory provision;
- Payment partners, this is required to facilitate invoicing;
- Delivery partners, this is required to be able to deliver the products you have ordered;
- IT supplier, to ensure our services are provided as securely as possible;
- Other processors we engage to give us assistance;
- Other third parties, after you have given written permission to do so.

We conclude a processing agreement with organisations that process your data on our behalf to ensure the same level of security and confidentiality of your data. OPACKGROUP remains responsible for these processing activities. OPACKGROUP does not pass on your data to recipients in countries outside the European Economic Area.

Cookies and similar technologies we use

OPACKGROUP only uses technical and functional cookies and analytical cookies that do not breach your privacy. The cookies we use are necessary for the technical functioning of the website and to improve its ease of use. They ensure that the website works properly and they remember information such as your preferences. They also help us optimise our website. You can deactivate cookies by setting your internet browser in such a way that it no longer saves cookies. You can also delete all information that has been previously stored via your browser's settings. For more information on the data we collect about you, please refer to our Cookie Statement further down in this document.

Security

We do all we can to protect your personal data. We have taken appropriate technical and organisational measures to protect your personal data against illegal use. For example, we use a firewall. Data is stored on secure servers. Our staff are obliged to respect the confidentiality of your data. We also impose this obligation on third parties engaged by us.

Websites and social media, etc. of third parties

Our website has links to third parties. OPACKGROUP is not responsible for these third parties and for the way in which they handle your personal data. We recommend that you read the privacy statement of these third parties.

Photos and videos, etc.

It is possible that images and/or sound recordings are produced at symposiums, events, meetings, etc. organised by OPACKGROUP. These recordings can be published by us on websites, social media, newsletters, magazines, etc.

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Plastijl



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Accessing, amending or erasing data

You have the right to view, correct or delete your personal data. You also have the right to withdraw your permission for data processing or to object to the processing of your personal data by OPACKGROUP and you have the right to data portability. This means you can ask us to forward the personal data we have about you to you or to another organisation, as specified by you, in a computer file. You can send a request for access to or the correction, removal or transfer of your personal data or notify us of your withdrawal of permission or objection to the processing of your personal data to info@opackgroup.com. To ensure that the request for access has been made by you, we ask you to send a copy of your proof of identity with the request. In this copy your passport photograph, the MRZ (Machine Readable Zone, the strip with numbers at the bottom of your passport), your passport number and your Citizen Service Number (BSN in Dutch passports) must be blacked out. This is to protect your privacy. We will respond to your request as soon as possible, but no later than within four weeks.

OPACKGROUP would also like to make you aware that you can submit a complaint to the national supervisory authority, the Dutch Data Protection Authority. This can be done via the following link:

<https://autoriteitpersoonsgegevens.nl/nl/contact-met-de-autoriteit-persoonsgegevens/tip-ons>

OPACKGROUP reserves the right to amend this Privacy Statement.
Any amendments will be published on the website.

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